

## THAT HAS EMBARKED ON A TRANSFORMATION JOURNEY



We have optimised resources...

- €8.3bn RWAs in 2016 IMPROVE **U**... while managing costs...

**~- €0.3**bn Gross costs savings in 2016



~+€200m + €2.9bn Revenues RWAs in 2016

## WITH THE HELP OF FOUR ENABLERS FOR CHANGE



business practices.

To promote exemplary and

consistent conduct in our

To create long-term value in a radically changing digital environment

DIGITAL

To become a role model for sustainable finance and maintain responsible client relationships

To lead and support the human dimension of the cultural

transformation of CIB

## EXTENSION TO 2020: A SIGNIFICANT MILESTONE TOWARDS OUR LONG TERM VISION

